



Wholesale Purchasing Terms and Conditions

To Apply:

- Complete the online application form on our website.
- Upload a valid business license for the state you are located in.
- Utah residents also must submit a sales tax/reseller number. We will forward you a sales tax exemption form that must also be filled out and returned.
- If you have difficulty with the form, please contact us at Customer-Service@GlassWithaPast.com

Purchasing and Discount Levels

Wholesale

- Wholesale – intended for individual artists selling their work or small stores. Discounts are up to 20% off retail with a \$250 first order, \$75 reorders and a \$500/year minimum purchasing commitment. This level of purchasing does not carry a zipcode exclusive.

Dealer

- Dealer - intended for small to medium sized stores and studios that are teaching classes and selling molds to other artists. Discounts are up to 40% off retail with a \$500 initial order, \$150 reorder and a \$1000/year minimum purchasing commitment. We offer our dealers a zip code exclusive as long as accounts are active.

Distributor

- Distributor – intended for medium to large shops and stores that sell wholesale to artists. Discounts are up to 60% off retail with an initial order of \$750, a \$350 reorder and a \$2500 year minimum purchasing commitment. We offer our distributors a zip code exclusive as long as accounts are active. Distributors are also offered pre-release purchasing on new items before they are generally available.

Account Evaluation and Active Status

- Accounts are evaluated on a quarterly basis and current sales totals and account status are e-mailed to the primary contact on the application.
- To maintain active account status purchasing commitment must be met every calendar year.
- New accounts established after March 1st are not held to annual purchasing requirements for the first year.
- Shipping charges are not applied toward sales totals.

Zip Code Exclusive

- Glass With a Past offers a Zip Code Exclusive to stores qualifying for Dealer and Distributor level pricing based on application date and date of first purchase. To lock in your Zip Code exclusive, you must place your first order within 30 days of application approval.

Pricing

- Not all items are available at discount pricing.
- Wholesale discount will vary by item category.
- Wholesale pricing is available only to qualified artists and businesses.
- Prices are subject to change without notice.

Payment

- Our primary online payment gateway is Paypal, which accepts all major credit cards.
- If you prefer to receive a Square Invoice payable online, please choose 'check' payment and make a note in the special notes section of the order.
- Check payments should be sent to Glass With a Past, P.O. Box 58841, Salt Lake City UT 84158. Orders will be held until check clears. There is a \$35 fee for returned checks.

Shipping

- Most orders ship within 3 business days.
- Freight and shipping charges are calculated FOB, Salt Lake City Utah
- Shipping charges are added to the invoice at check out.
- Wholesale orders are shipped to address listed on wholesale application only.

International Orders

- Wholesale buyers are responsible for all local duties, taxes, etc. Wholesale buyers who refuse shipments based on duties, taxes, etc. will have their account suspended until all return shipping and any applicable taxes, duties etc. assessed to Glass With a Past have been paid. Wholesale buyers requesting replacement orders will also be charged shipping fees for replacement orders.

Damaged Product

- the carrier accepts liability once the package leaves our facility.
- Please note all package damage and notify the carrier immediately.
- Please notify us of damaged shipment immediately at Customer-Service@GlassWithaPast.com
- Replacement product will be shipped to you as soon as possible

Wholesale Return Policy

- Contact us at Customer-Service@GlassWithaPast.com for a RA (Return Authorization) number.
- Returning order must be shipped within 10 days of RA issue date for credit
- Returned orders will be credited to your account against future purchases.
- Returned merchandise must be in as new condition.
- Returned orders must be received within 45 days of invoice date for credit
- Return shipping charges will not be credited.

Sales are final on the following items:

- Digital downloads
- other software products